

Case Study: KYC/AML Operations

Business Need

This Sydney-based loans provider has helped settle over a billion dollars worth of home loans for Australians. It performs Know Your Customer (KYC) and Anti-Money Laundering (AML) tasks that are critical, albeit routine and strenuous. This strain is causing the Client to lose cost efficiency and flexibility in managing its resources.

Solution

People4u provides an offshore engine that delivers end-to-end KYC/AML solutions. We have 30+ resources who are successfully engaged with the Client, handling every stage of loans processing from pre-submission to the release of funds – including compliance checks. Knowledge transfers ensure the conduct of due diligence activities such as identity verification, credit assessment, transaction monitoring, and risk management, are up to standards. Close onshore-offshore coordination guarantees the timely completion of duties, as well as the faithful adherence to best banking practices.

Result

Instantly, the Client is able to free up high-value onshore resources and focus on other vital undertakings like sales generation. By offshoring its KYC/AML operations, it also reduces costs significantly, but without sacrificing its efficiency and the integrity of its outputs.

We are People4u

We assist foreign companies establish operations in the Philippines, helping them reduce costs, gain access to a highly-skilled workforce, and increase time to market. We show them a progressive path they can take to gradually – and safely – scale up operations.

Our Managed Operations Services consist of four sections:

Recruitment, Office Space, Human Resources, and Purchasing. While each is a separate and comprehensive service in itself, it is also an integral part of the whole. Taken together, they allow our clients to run their offshore business operations smoothly and profitably.

Learn more about our services online at www.people4u.com

- Staffing Solutions
- Managed Operations
- IT Service Management
- Training Solutions
- Managed Support Services
- Salesforce Consulting



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